- Apaydin, M. (2008, January). Cracking the success paradox: Integration complexity and organizational learning inpowt-merger intergration. Retrieved February 9, 2009, from Gale: http://find.galegroup.com/itx/infomark.do?...
- Aronson, E. (1988). The Social Animal (5th ed.). NY, NY: W.H.Fineman and Company.
- Aspara, J., Olkkonia, R., Tikkauer, H., & Parvinin, P. (2008, Annual). A theory of affective self-affinity:

 Definitions and application to a company and its business. *Academy of Marketing Science Review*, na.
- Barnard, C. I. (1968). The Functions of the Executive. Cambridge, MA: Harvard University Press.
- Barnet, T. (2009, January). Chain of Command Principles. Retrieved from Encyclopedia of Management.
- Birney, R. C., & Teevan, R. C. (1962). *Measuring Human Motivation*. (R. C. Birney, & R. C. Teevan, Eds.) NY, NY: D. Van Nostrand Company, Inc.
- Bisel, R. S., & Keyton, J. (2007). Unobtrusive control in a leadership organization: Integrating control and resistance. *Western Journal of Communication*, 71 (2), 136-159.
- Blanchard, K. H., & Hersey, P. (1996). Great ideas revisited. Training and Development, 50 (1).
- Bolman, L. G., & Deal, T. E. (2008). *Reframing organizations: Artistry, choice, and leadership* (4th ed.). San Francisco: Jossey-Bass.
- Bowen, S. (2008). Beyond self-assessment: Assessing organizational cultural responsiveness. *Journal of Cultural Diversity*, 15 (1), 9-15.
- Bowling, N. A., & Hammond, G. D. (2008). A meta-analytic examination of the construct validity of the Michigan Organizational Assessment Questionnaire Job Satisfaction Subscale. *Journal of Vocational Behavior*, 3, 63-77.
- Capretta, P. J. (1967). A History of Psychology in Outline (From its Origins to the Present). NY, NY: Dell Publishing Company.
- Drucker, P. F. (1988, September-October). Management and the world's work. *Harvard Business Review*, 65-76.

- Drucker, P. (1988, January-February). The coming of the new organization. *Harvard Business Review*, 45-53.
- Drucker, P., Dyson, E., Handy, C., Saffo, P., & Senge, P. (1997). Looking ahead: Implications of the present. *Harvard Business Review*, 75 (5), 18-32.
- Feynman, R. (1994-2007). *Quotation #26933 from Classic Quotes: Richard Feynman*. (M. Moncur, Editor) Retrieved March 24, 2009, from QuotationsPage.com:

 http://www.quotationspage.com/quote/26933.html
- Follet, M. P. (2005). The giving of orders. In J. M. Shafritz, J. S. Ott, & Y. S. Jang, *Classics of Organizational Theory* (6th ed., pp. 152-157). Belmont, CA: Thomson Wadsworth.
- Friedman, T. L. (2005). *The World is Flat: A Brief History of the Twenty-First Century*. NY, NY: Farrar, Strauss, and Giroux.
- Gerth, & Mills. (1958). From Max Weber: Essays in Sociology. NY, NY: Oxford University Press, Inc.
- Harris, K. J., & Kacmar, K. M. (2006). Too much of a good thing: The curvilinear effect of leader-member exchange on stress. *The Journal of Social Psychology*, 146 (1), 65-80.
- Harris, K. J., Kacmar, K. M., & Witt, L. A. (2005). An examination of the curvilinear relationships between leader-member exchange and intent to turnover. *Journal of Organizational Behavior*, 26, 363-378.
- Herzberg, F. (2003). One more time: How do you motivate employees? *Harvard Business Review*, 81 (1), 86-97.
- Hock, R. R. (2005). Forty Studies that Changed Psychology: Explorations into the History of Psychological Research (5th ed.). Princeton, NJ: Pearson Prentice Hall.
- House, P. J., & Rizzo, J. P. (1972). Role conflict and ambiguity as critical variables in a model of organizational behavior. *Organizational Behavior and Human Performance*, 7, 467-505.
- Hull, J. F. (1976). Classical Conditioning and Instrumental Learning: A Contemporary Approach.Philidelphia, PA: J.B.Lippincott Company.

- Huselid, M. A. (1995). The impact of human resource management practices on turnover, productivity, and corporate financial performance. *Academy of Management Journal*, 38 (3), 635-672.
- Janis, I. L. (2005). Groupthink: The desparate drive for consensus at any cost. In J. M. Shafritz, J. S. Ott, & Y. S. Jang, *Classics of Organization Theory* (6th ed., pp. 185-192). Belmont, CA: Thomson Wadsworth.
- Kjaergaad, A., & Kautz, K. (2008). A process model of establishing knowledge management: insights from a longitudinal field study. *Omega*, 36 (2), 282-298.
- Kopelman, R. E., Prottas, D. J., & Davis, A. L. (2008). Douglas McGregor's theory x and y: Toward a construct-valid measure * [sic]. *Journal of Mangerial Issues*, 20 (2).
- Kostner, J. (1994). Virtual Leadership: Secrets from the Round Table for the Multi-site Manager. NY, NY: Warner Books, Inc.
- Mankelow, G. (2008). Social responsibility of small business human resource management practices. *The International Journal of Human Resource Management*, 19 (12), 2171-2181.
- Massey, W. F. (2009). It's time to improve academic, not just administrative, productivity. *The Chronicle of Higher Education*, 55 (18).
- Moideenkutty, U. (2006). Supervisory downward influence and supervisor-directed organizational citizenship behavior (report). *Journal of Organizational Culture, Communications, and Conflict*, 10 (1), 1-10.
- NEASC. (n.d.). *Mission New England Association of Schools and Colleges*. Retrieved March 13, 2009, from New England Association of Schools and Colleges (NEASC): http://www.neasc.org/about_us/mission/
- Nidus Systems. (n.d.). *Eupsychian management assumptions*. Retrieved December 10, 2008, from Maslow Nidus Maslow for the 21st Century: http://www.maslow.org/sub/assumptions.php Parrish, M. L. (2008). When egos collide. *St. Louis Journalism Review*, 38 (307), 10-11.

- Rhodes, D. L., Emery, C. R., Tian, R. G., Shurden, M. C., Tolbert, S. H., Ortel, S., et al. (2005). A cross-cultural comparison of leader ethics (report). *Journal of Organizational Culture,*Communications, and Conflict, 9 (1), 87-104.
- Shafritz, J. M., Ott, J. S., & Jang, Y. S. (2005). *Classics of Organizational Theory* (6th ed.). Belmont, CA: Thomson Wadsworth.
- Smith, F., Wright, A., & Huo, Y. P. (2008). Scapegoating only works if the herd is big: Downsizing, management turnover, and company turnaround. *International Journal of Business Strategy*, 8 (3), 72-84.
- Smith, S. M. (2008). The impact of structural empowerment on project managers' organizational commitment. *Journal of Academy of Business and Economics*, 8 (1), 171-179.
- State of Texas. (2006, April 14). DIR Data and Electronic Records Management Best Practices: Roles and Responsibilities Glossary. Retrieved March 20, 2009, from State of Texas DIR: http://www.dir.state.tx.us/pubs/derm/roles/glossary.htm
- Taylor, F. W. (1911). The principles of scientific management. NY: Norton.
- Thomas College. (2009, January). *orgchart1*. Retrieved March 12, 2009, from Thomas College: http://www.thomas.edu/president/orgchart1.htm
- Urwick, L. F. (1970). Papers in the science of administration. *Academy of Management Journal*, 361-371.
- Versus22. (2009, March 15). *Stewardship*. Retrieved March 20, 2009, from Wikipedia, the free encyclopedia: http://en.wikipedia.org/w/index.php?title=Stewardship&oldid=277449865
- Wells, S. (2008, November). *November 2008 HR Magazine: Banking on a Leader*. Retrieved January 13, 2009, from HR Magazine: http://www.shrm.org/hrmagazine/articles/1108/1108wells.asp
- Wolverton, B. (2008). Trustees are playing a greater role in managing colleagues' risks. *The Chronicle for Higher Education*, 54 (33).